

Workflow Management Service

HighRoads Workflow Management Service, a component of HighRoads' HR Control suite of services, is a real-time collaboration and decision making solution that automates a benefits supply chain management business cycle. Companies struggling to define, manage and track HR information or tasks can execute projects quicker and more efficiently while maintaining costs and streamlining their reporting procedures.

The manual flow of documents in an HR organization is prone to errors. HighRoads takes what has historically been a very manual, paper based process and automates the workflow sets that ensure that documents move along at a determined pace and that the appropriate person processes them in the correct order.

HighRoads has integrated a powerful combination of Six Sigma concepts, Black Belt discipline, SME's and domain expertise with our fully integrated enterprise workflow solution. This powerful combination of services and technology enables our customers to more efficiently manage the following organizational processes:

- SPD Review and Approval
- Union Negotiations
- Transmission of Change
- Annual Enrollment